

## E-Mandate

The electronic mandate is a fully customisable debit order authorisation that can be signed by your customers on any web-enabled device. The solution also caters for pre-populated user data and can be linked to any existing signup process.

### How does it work?

#### STEP 1

Your customer can sign up for your service via debit order in any of the following ways:

- 🕒 **On your own website**  
(sign up button linked to the mandate)
- 🕒 **On mobile or tablet**  
(sign up button linked to the mandate)
- 🕒 **In store via QR-code**  
(scanned QR code takes you to your mandate)
- 🕒 **Through email or SMS link**  
(mandate link provided to your client)



#### 2



#### STEP 2

Your customer completes the online debit order authorisation and signs electronically on the electronic signature field provided.

#### STEP 3

After completing and signing the E-Mandate, you and your client will receive a signed PDF copy and we store a copy of the mandate in the cloud. If making use of the integration option, you will receive the data via an export or webhook.



## Features

Some of the notable features of the E-Mandate solution includes:



Fully customisable



Electronic signature



OTP authentication



RSA ID verification



QR Codes for in-store signup



Easy integration with systems



Webhook/export of the data



CDV checks on account numbers

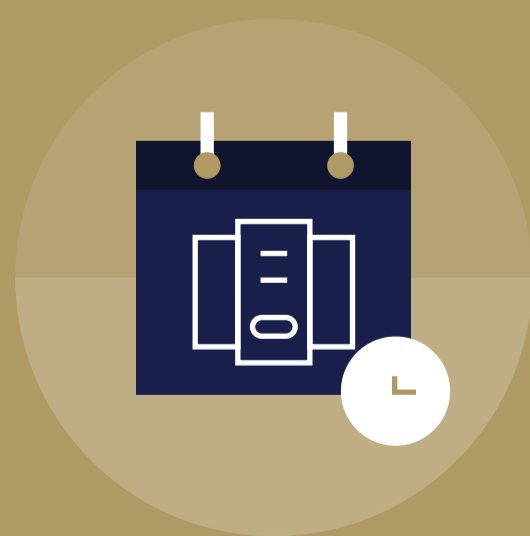
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